		INSTITUTIONAL AUDIT PROJECT PLAN: Draft 12 April 2010	l	1				
		INSTITUTIONAL AUDIT FROJECT FLANT. DIGIT 12 April 2010				<b>-</b>		
PROGRESS								
INITIATED SOME PROGRESS GOOD PROGRESS COMPLETED		ACTION REQUIRED	Date Initiated	1	FUNCTIONARIES INVOLVED	responsible for project managing activity	RESOURC ES REQUIRE D	
		Decisions taken and available information change rapidly. To lessen impact on yourselves please include QMD (Dan & Localise) in your communication systems & keep us informed of developments.						
	1	OVERALL OBJECTIVE: To prepare for, manage, run and close down the activities required for CPUT's Institutional Audit						
	2							
	3	DEVELOP AND APPROVE BUDGET	2009/10/01	2010/02/08	Finance, QMD			
	4	Goal 1: Obtain approval on appropriate budget for Institutional audit activities required for the Self-evaluation report and the HEQC site visit.						
	5	Identify major activities requiring budget in consultation with other HEIS who have undergone an audit	2009-10-01			QMD	budget	not approved
	6	develop draft budget	2009-10-01		-	QMD		
	7	preliminary discussions with budgeting team	2009-10-30			QMD		
	8	Consideration and allocation by budget team	2009-10-30			Finance: P.Daniels, S. Edries, A.Davies	,	
	9	approval and allocation of budget to relevant units	2009-11-30			Finance		
	10	Communication of allocated codes to IA project manager	2010-01-20	2010/02/05	Finance, QMD	Finance, P. Daniels		relevant allocation not communica ted to units
	11	Communicate to all units to ensure IA budget is in place	2010-02-08	2010/02/08	Finance, QMD	Finance		
	12							
	13	PROJECT MANAGEMENT PLAN						
		Goal 1: Develop the project management plan for the Institutional Audit, in consultation with other HEIs and CPUT units				QMD	IAO, travel, printing, budget,	time constraints, misunderst anding of input required & roles, not reading the plan
	15	Develop basic framework with reference to other HE institutions who have undergone the HEQC audit	2009-11-01			QMD		
	16	Present to DVC: Academic and Deans	2009-11-08			QMD		
	17	Present to DVC: Academic and Deans	2010-01-25		QMD, Dean's forum			
	18	Meet with MCD Director and staff for input	2010-01-21		QMD, MCD	QMD		
	19	Update after consultation with MDC Director and Staff	2010-01-21		QMD, MCD, Thami, Illana, Norman	MCD, QMD		
	20	Meet with DVC: Operations and HOS for input	2010-01-28	2010/01/28	QMD, Ops	QMD		

			21	Update after consultation with DVC: operations and Heads of sections	2010-02-01	CTS/QMD	HR, facilities, CTS,	QMD		
4							Estates, Finance, DVC: Ops. OMD			
4	H		22	Update after consultation with CTS	2010-01-29	2010/02/01	CTS/ QMD	QMD		<u> </u>
4			23	Update after consultation with I Infrastructure Development & estates			-	-		
4			24	Meet with DVC: Research, Innovations & partnerships and HOS for input	2010-01-28	2010/01/28	QMD, RIP	QMD		
4			25	Update after consultation with DVC: Research, Innovation and Partnerships and Heads of sections	2010-01-29	2010/02/01	QMD, DVC: RIP, technology stations, coop	QMD		
4			26	Meet with DVC Student Affairs & HOS for input	2010-01-29	2010/01/29	QMD, Student affairs	QMD		
4			27	Update after consultation with DVC: Student Affairs and Heads of sections	2010-01-30		QMD, student affairs	QMD		
4			28	Meet with Advisor the VC and relevant HOS	2010-02-02	2010/02/11	QMD, Tisani	QMD		
4			29	Update after consultation with Advisor to the VC and relevant sections	2010-02-05		MCD, MIS, Transformation, Advancement, OMD	QMD		
4			30	Obtain further comment from all sections via email or meeting. Identify integration required, responsibility, resources and risks	2010-01-25		QMD, relevant units	relevant units		
4			31	Consultation with strategic planning and MIS	2010-02-04		QMD, MIS, strategic planning	QMD		
4	Ш		32	Update plan	2010-02-04			QMD		
4			33	Finalise and obtain agreement on plan from all functionaries involved	2010-02-08		QMD, relevant units	QMD		
4	Ш		34	Present to DVC: Academic and Deans	2010-02-08					
3			35	Communicate detailed plan to EM, steering committee, Units involved	2010-02-08			DVC: Academic, QMD		
2			36	Communicate highlights to CPUT community	2010-02-09	2010/03/30	MCD, QMD	MCD		
			37							
			38	Goal 2: Implement the project management plan for the Institutional Audit, in cooperation with other units						
4			39	Implement project plan. Incorporate and communicate any additional input required throughout the process and monitor risk factors.	2010-02-09	2010/10/30	All	QMD		slippage, lack of resources, non compliance , flow of work across institution, budget allocation, holiday
$\vdash$			40	CELE TAXALLA MATANA DEPONT (CED.)						_
$\vdash$	$\vdash$	$\square$	41	SELF-EVALUATION REPORT (SER)	2010.02.01	2010.07.00	MCD/OMD/ DVC A 1		IAC	Dudget
			42	Objective: Develop, design, burn, print and bind-300 hard copies, as well as electronic copies, of CPUT's self evaluation portfolio, for submission to the HEQC	2010-02-01	2010-07-08	MCD/QMD/ DVC:Acad		IAO, Designer, VC time, DVC time, breakaway meeting, budget, web site design, mass CD production	Budget allocation, submission to secretariate , printing time, loss of data

		43	Goal 1: Re-write Self-Evaluation report with current data & information						
		44	Commence re-writing of SER 2	2010-02-01	2010-03-05	DVC: Acd, DVC: RIP,	QMD	MCD	Holiday
	ш					DVC:Ops,Dean: stud.		personnel	period,
	ш					QMD, institutional			dealing
	ш					planning, transformation,			with
	ш					partnerships, research,			operationa
	ш					Technology & Innovation,			activities,
	ш					OIA, Continuing			disgreeme
	ш					Education, service,			t on conte
	ш					Advancement, Registrar,			
	ш					AGC, Admissions,			
	ш					secretariate, learning,			
	ш					coop, MIS, HR, Finance,			
	ш					Infrastructure, CTS,			
	ш					Residences, student			
	ш					affairs, student			
	ш					counselling, Student			
						health, Disability unit, HIV/Aid, Judicial affairs,			
	ш					1			
						Fundani, e-learning, library,			
		45	Development of CPUT profile book 2 - data & stats	2010-02-10	2010 02 20	MIS/institutional	MIS	+	
		43	Development of CPO1 profile book 2 - data & stats	2010-02-10	2010-05-30	nlanning/OMD	IVIIS		
		46	SER 2 distributed	2010-02-28	2010-03-05		QMD		
++-		47	Draft report to MCD for work with bridgette	2010-02-28	2010-03-05		QMD		
		48		2010-02-28		MCD/QMD/	MCD	+	
			(book 2), and provide the templates to QMD.	2010 02 20	2010 03 20	DVC:Academic	I I I		
		49			2009-03-03	MCD/QMD/	MCD	1	
						DVC:Academic			
		50	Final template to be sent to QMD	2010-02-28	2010-03-12	Adinda/Bridgette	MCD		
		51	Basic information to MCD from final draft i.e. Contents page plus examples of different report	2010-05-20	2010-05-30	QMD/MCD (Bridgette,	QMD		
			sections and types - text, figures, graphs, scorecard, graphics etc.			Adinda)			
$\bot$		52							
		53	Goal 2: Elicit input, comment, agreement and approval on/for SER						
		54	management reading of SER 2	2010-02-28		steering comm	QMD		
		55	Discussion SER - management meeting ("breakaway type")	2010-03-01	2010-03-16	steering comm, EM,	QMD		
		56	Rewriting & individual discussion with critical readers SER3	2010-03-11	2010-04-30	Faculty	QMD		+
		57	Comments from various committees	2010-03-11		All committee members	QMD		
		58	Review from critical reader (internal)	2010-04-01		DVC:Acdemic	QMD		1
		36	Review from critical reader (mernal - Bob Munn)	2010-05-01	2010-05-30		QMD		
		59	Foreword from VC	2010-02-16		VC/DVC:ACD/QMD	VC		1
		60		2010-02-16		VC/DVC:ACD/QMD	DVC		+
			Foreword from Chair of Council	2010-02-16		VC/DVC:ACD/QMD/	DVC		
				2010 02 10	2010 00 01	Council			
		61	Submission SER3 Senate agenda	2010-05-05	2010-05-05		QMD		
		62	Senate discussion SER3	2010-05-24		DVC/QMD	DVC: Academic		
		63	incorporating comments	2010-05-25	2010-05-27		QMD		
		64	Submission SER4 Council agenda	2010-05-28	2010-05-28		QMD		
		65	Council discussion SER4	2010-06-04		DVC/QMD	DVC: Academic		
		66	1 0	2010-06-05	2010-06-17		QMD		
		67	Finalise index map	2010-01-05	2010-06-10	QMD	QMD		

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		68	Design DVD/CD to accompany portfolio, including layout of evidence folders if required. Decide on hyper linking	2010-02-28	2010-06-04	Adinda/Bridgette	MCD	
		69	SER for editing & proof reading		2010-06-17	QMD	??	
		70	SER final to VC for reading & final correction	2010-06-18	2010-06-23	VC/DVC/QMD	VC/ DVC: Academic	
		71	VC sign off of SER (final)	2010-06-28	2010-06-28	DVC/QMD	VC	
		72						
		73	Goal 3: Produce and submit both hard copy and electronic copy to HEQC, Senate and Council	2010-07-02		MCD/QMD/ DVC:Academic	MCD	
		74	MCD to work on final presentation of different sections	2010-05-03	2010-06-29	MCD/QMD/ DVC:Academic	MCD/QMD	
		75	Decide on viability of mini-website with access for panel members? HTMJ files? Pdf files to website	2010-03-01		MIS (Greg & Ilana)/QMD	QMD/MIS	
		76	Final proofs to printers for the printing and binding of 300 copies. Final copies and DVDs to be delivered to QMD	2010-06-29	2010-07-07	MCD	MCD	
		77	arrange transportation boxes & organise courier forms & services	2010-07-02	2010-07-08	postal/QMD/MCD	QMD	
		78	Final inspection and signing by VC and DVC: Academic	2010-07-08	2010-07-08	VC/DVC/QMD/MCD	VC	
		79	Packing of portfolio's and delivery to courier services	2010-07-08	2010-07-08	postal/QMD/MCD	postal	
		80	Submission of SER and evidence to HEQC	2010-07-08	2010-07-09	postal services/ QMD	postal	
		81	SER bound and printed to Senate and Council	2010-08-23	2010-08-23	QMD	QMD	
		82						
		83	FOCUS GROUP SESSIONS					
		84	Goal 1: To run focus group sessions to gather information for the open ended questions and					
$\perp$			relevant sections of the HEQC criteria					
		85	Institutional Forum	2010-01-11		committee members	QMD	
		86	Transformation Forum	2010-01-11		committee members	QMD	
		87	Heads of Departments	2010-01-11	2010-01-15	selection HOD's each	QMD	
$\vdash \vdash \vdash$		00	TT-1	2010 01 10	2010 01 22	faculty	OMD	
		88	Unions	2010-01-18		Union executive	QMD	
		89	SRC	2010-01-18	2010-01-22	SRC Council	QMD/DEAN students	
		90	Students - undergraduate	2010-01-18	2010-01-22	selection of students from	QMD/DEAN	
						departmental student committees	students	
		91	Students - postgraduate	2010-01-25	2010-01-29	POCSA	QMD/ post grad	
		92	Sample of employers	2010-01-25	2010-01-29	coop	QMD/coop	
		93	Different campuses	2010-01-25	2010-01-29	campus managers	QMD	
		94	Advisory committees	2010-01-25		selection from functioning advisory bds	QMD/HODs	
		95	international students	2010-01-25	2010-01-29	OIA	QMD/OIA	
$\dashv$	$\neg$	96					-	
		97	COLLECTION OF EVIDENCE					
		98	Objective: collect primary and secondary evidence from all units and departments in CPUT,					
			and catalogue into a system suitable for retrieval during the audit visit					
		99						
		100	Goal 1: Collect relevant evidence from all Faculties and units across CPUT					
		101	primary evidence	2010-01-05	2010-04-30	ALL	QMD	Archives
		102	secondary evidence	2010-01-05	2010-07-30	ALL	QMD	providing last minu evidence
	$\dashv$	103	document management files complete	2010-01-05	2010-09-23	OMD	QMD	
		103	document management mes complete	2010-01-03	2010-09-23	AMD	AMD	

		1 1		107		<u> </u>			<del> </del>	
				105	Goal 2: Collect Institutional Committee Minutes	2010.01.05	2010.01.20	<b>5</b>	0) (5)	
4				106	Senate & all senate committee minutes to QMD - 2005 - 2009	2010-01-05	2010-04-30	•	QMD	
				107	organise Council minutes- 2005 - 2009	2010-01-05	2010-07-30	_	QMD	
				108	organise finance minutes- 2005 - 2009	2010-01-05	2010-07-30	•	QMD	
1				109	organise HR minutes- 2005 - 2009	2010-01-05	2010-07-30	Registrar	QMD	
				110	organise planning minutes -2005- 2009	2010.02.11	2010.02.20	1 cr	QMD	
4					Data Quality Minutes	2010-02-11		MIS		
2		)	-	112	Information Literacy minutes	2010-01-15	2010-03-30	•		
2				113	ICT operational committee minutes	2010-01-15		CTS/ QMD		
					Document management system committee minutes	2010-01-15	2010-03-30	•		
				115	Institutional level planning/strategic documents	2010-01-15		ALL DVCs, VC, Tisani, Registrar, Dean of		
								students, finance, HR,		
								transformation, operations		
3								, 1		
<u> </u>				116						
$\vdash$	igwdap			117						
				118						
_				119						
-				120						
_ _					Goal 3: Collect Faculty information	2010 01 05	2010 01 20	<b>D</b>	0) (5)	
3	-				Faculty Board minutes to QMD - Applied	2010-01-05	2010-01-29		QMD	
4					Faculty Board minutes to QMD - Business	2010-01-05	2010-01-29		QMD	
3					Faculty Board minutes to QMD- Education	2010-01-05	2010-01-29		QMD	
3			_		Faculty Board minutes to QMD - Informatics & Design	2010-01-05	2010-01-29		QMD	
4	-				Faculty Board minutes to QMD- Engineering	2010-01-05	2010-01-29		QMD	
3			_		Faculty Board minutes to QMD- Health & Wellness	2010-01-05	2010-01-29		QMD	
1				128	coordinator's minutes - Applied Sciences coordinator's minutes- Business	2010-01-05	2010-01-29		QMD	
_¦ _			_	129	coordinator's minutes- Business coordinator's minutes- engineering	2010-01-05 2010-01-05	2010-01-29 2010-01-29		QMD	
3				130	coordinator's minutes- engineering coordinator's minutes- education				QMD	
2		/		131		2010-01-05	2010-01-29		QMD	
<u> </u>					coordinator's minutes- Health & wellness	2010-01-05			QMD	
3			-	133 134	coordinator's minutes- Informatics and design  Academic development activities- Applied Sciences	2010-01-05 2010-01-05	2010-01-29 2010-01-29		QMD	
					Academic development activities - Applied Sciences  Academic development activities - Business	2010-01-05	2010-01-29		QMD QMD	
				136	Academic development activities - Business  Academic development activities - engineering	2010-01-05	2010-01-29		QMD	
4				137	Academic development activities - engineering  Academic development activities - Education	2010-01-05	2010-01-29		QMD	
3				138	Academic development activities- Education  Academic development activities- Health and Wellness	2010-01-05	2010-01-29			
	$\vdash$	$\vdash$		138	Academic development activities - Informatics and design	2010-01-05	2010-01-29		QMD QMD	
1					QIPS to QMD- Applied	2010-01-05	2010-01-29		QMD	<del></del>
<b>↓</b>		$\vdash$		141	QIPS to QMD- Business	2010-01-05	2010-01-29		QMD	
<u></u> †⊢		$\vdash$		142	QIPs to QMD- Education	2010-01-05	2010-01-29		QMD	
<u></u> †⊢		$\vdash$			QIPS to QMD- Informatics & Design	2010-01-05	2010-01-29		QMD	<del></del>
<u></u> †⊢		$\vdash$			QIPs to QMD- Engineering	2010-01-05	2010-01-29		QMD	
<b>↓</b>		$\vdash$	_		QIPs to QMD- Health & Wellness	2010-01-05	2010-01-29		QMD	
լ⊢			_	146	QIPS to QMD- strategic units	2010-01-05	2010-01-29		QMD	
		$\vdash$			QIPs to QMD- short courses	2010-01-05	2010-01-29		QMD	
	$\vdash \vdash$	$\vdash$			Advisory Board committee meetings Applied Sciences	2010-01-05	2010-01-29		QMD	<del></del>
	$\vdash$				Advisory Board committee meetings: Business	2010-01-05	2010-02-20		QMD	
				ュマノ	received bound communication incomings. Dustiness	2010-01-03	2010-02-20	Douil	KILL	

			150	Advisory Board committee meetings: Education	2010-01-05	2010-02-20	Dean	QMD	
			151	Advisory Board committee meetings: Engineering	2010-01-05	2010-02-20		QMD	
	+	+	152	Advisory Board committee meetings: Health & Wellness	2010-01-05	2010-02-20		QMD	
	+	+	153	Advisory Board committee meetings: Informatics and Design	2010-01-05	2010-02-20		QMD	
			154	WIL information - Applied Sciences	2010-01-05	2010-02-20		Coop/ QMD	
	<u></u>		155	WIL information - Business	2010-01-05	2010-02-20	1	Coop/ QMD	
	$\tilde{}$		156	WIL information - Education	2010-01-05		Dean/Coop	Coop/ QMD	
			157	WIL information - Engineering	2010-01-05	2010-02-20	1	Coop/ QMD	
			158	WIL information - Health & Wellness	2010-01-05	2010-02-20		Coop/ QMD	
			159	WIL information - Informatics & Design	2010-01-05	2010-02-20		Coop/ QMD	
$\overline{\bigcirc}$	+		160	Post Graduate - Information - Applied Sciences	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
$\overline{\bigcirc}$			161	Post-Graduate Information - Business	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
			162	Postgraduate Information - Education	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
			163	Post=Graduate Information - Engineering	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
$\overline{}$	+	+	164	Post Graduate Information - Health & Wellness	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
	+	+	165	Post = Graduate Information - Informatics and Design	2010-01-05		Dean/PGSC/QMD	PGSC/QMD	
$\overline{}$	-		166	Interviewee names submitted to QMD - Applied Sciences	2010-01-20		Dean/QMD	QMD	
			167	Interviewee names submitted to QMD - Rusiness	2010-01-20		Dean/QMD	QMD	
$\overline{}$			168	Interviewee names submitted to QMD - Education	2010-01-20		Dean/QMD	QMD	
	+	-	169	Interviewee names submitted to QMD - Engineering	2010-01-20		Dean/QMD	QMD	
	+	-	170	Interviewee names submitted to QMD - Health and wellness	2010-01-20		Dean/QMD	QMD	
$\bigcirc$	+	-	171	Interviewee names submitted to QMD - Informatics and design	2010-01-20		Dean/QMD	QMD	
			172	Interviewee names submitted to QMD - informatics and design  Interviewee names submitted to QMD - strategic units	2010-01-20		HOU/QMD	QMD	
	$\leq$		173	Interviewee names submitted to QMD - strategic units  Interviewee names submitted to QMD - relevant committees	2010-01-20		chairpersons	QMD	
			174	Goal 4: Collect Information from Strategic units	2010-01-20	2010-03-01	chanpersons	QMD	
			175	Fundani	2010-01-05	2010-02-20	HOLI	QMD	
	$\leq$		176	Library	2010-01-05	2010-02-20		QMD	
	$\preceq$		177	e-learning	2010-01-05	2010-02-20		QMD	
		-	178	QMD	2010-01-05	2010-02-20		QMD	
			179	Academic planning	2010-01-05	2010-02-20		QMD	
	$\preceq$		180	Strategic Planning	2010-01-05	2010-02-20		QMD	
			181	MIS	2010-01-05	2010-02-20		QMD	
			182			2010-02-20			
	$\preceq$			Transformation	2010-01-05	2010-02-20		QMD	
	$\leq$		183	MCD Advancement	2010-01-05 2010-01-05	2010-02-20		QMD	
			184	Advancement				QMD	
		)	185	HR Fire and the second	2010-01-05	2010-02-20		QMD	
	-	-	186	Finance	2010-01-05	2010-02-20		QMD	
$\bigcirc$	-		187	Facilities	2010-01-05	2010-02-20		QMD	
$\bigcirc$			188	Estates	2010-01-05	2010-02-20		QMD	
			189	CTS Student Development	2010-01-05	2010-02-20		QMD	
	+		190	Student Development	2010-01-05	2010-02-20		QMD	
	+		191	Clinic	2010-01-05	2010-02-20		QMD	
			192	Disability	2010-01-05	2010-02-20		QMD	-
			193	Counselling	2010-01-05	2010-02-20		QMD	
			194	Sport & culture	2010-01-05	2010-02-20		QMD	
			195	HIV& Aids	2010-01-05	2010-02-20		QMD	
4			196	Residences	2010-01-05	2010-02-20		QMD	
, [			197	Research	2010-01-05	2010-02-20	<b>HO</b> U	QMD	

	-	198	Innovation & Technology	2010-01-05	2010-02-20	ноп	QMD
		199	Coop	2010-01-05	2010-02-20		QMD
		200	Service learning	2010-01-05			QMD
	-	201	CCE	2010-01-05			QMD
		202	PGSC	2010-01-05	2010-02-20	HOU	QMD
+++		203	Collect evidence from other campuses	2010-02-30	2010-04-30		QMD
+++		204					
1		205	Goal 5: Arrange and secure evidence according to index map and system, for easy retrieval				
	+	206	during the visit develop an index system and file plan	2010-01-15	2010-06-01	Library/ QMD	QMD
		207	organise electronic folders and index	2010-01-15		QMD/MCD	QMD
		208	organise paper documents and index	2010-01-15			QMD
		209	cross check with SER index map	2010-01-15		`	QMD
++		210	cross check with SER index map	2010-01-13	2010-00-01	QMD	QIVID
++		211	Goal 6: Transport, set up and check evidence in venue (s)				
				2010 10 12	2010/10/15	OMD/ALI	OMD
++		212	Transport evidence (hard and soft copies) to venue for panel	2010-10-12		`	QMD
		213	Set up according to file plan	2010-10-12			QMD
++		214	Conduct dummy run on accuracy and efficiency of use	2010-10-12		`	QMD
++-		215	Set up security measures for maintaining evidence until the visit	2010-10-12	2010/10/15	Facilities	QMD
++		216					
		217	Goal 7: Check integrity of evidence, remove from site venue, and secure within CPUT DMS				
		218	conduct spot audit on integrity of evidence after site visit and rearrange where necessary	2010-10-21			QMD
		219	remove from venue in a structured organised fashion	2010-10-22		QMD	QMD
		220	relocate to CPUT DMS according to file plan.	2010-10-22	2010.10.25	Registrar/QMD	Registrar
		221					
		222	HEQC SUPPORT AND ACTIONS LEADING UPTO VISIT				
1		223	Objective: Manage communication and interaction with HEQC to facilitate the submission of				
+++		22.4	the SER and portfolio as well as the site visit.				
+++		224					
		225	Goal 1 Facilitate successful communication between HEQC and CPUT on the SER	2010/01/12	2010/07/00	0.75	
		226	Manage interactions with HEQC leading up to the submission of the SER and portfolio	2010/01/15	2010/07/09	QMD	QMD, DVC:
		227	Meet with HEQC	2010-02-23	2010/02/23	MCD/Facilities, QMD	Academic QMD
++		228	Submit SER and portfolio of primary evidence to HEQC	2010-02-23		WCD/I acintics, QIVID	QIVID
$\overline{}$		229	Portfolio meeting with HEQC	2010-07-08			
$\overline{}$		230	1 Ortiono incetting with TIEQC	2010-08-01	2010/08/13		+ + +
++	+	231	Goal 2: Facilitate successful communication between HEQC and CPUT on the site visit and				+ + + + + + + + + + + + + + + + + + + +
,		231	requirements from different campuses	1			
$\dashv \vdash$		232	Manage interactions with HEQC leading up to the site visit	2010/01/15	2010/10/15	QMD	QMD.
		233	HEQC visit 2	2010-09-01	2010-09-01	management team	DVC:Academic QMD
$+\!\!+$	A	_		2010-09-01		VC/DVC/QMD	QMD
		234	Liaise with HEQC on external audit panel members		1	`	
		234 235	Liaise with HEQC on external audit panel members  Discussion and agreement with executive management		2010-09-10	VC/DVC/OMD	IOMD I
		235	Discussion and agreement with executive management	2010-09-01		VC/DVC/QMD Mad	QMD OMD
		235 236	Discussion and agreement with executive management Submit list of interviewees to HEQC	2010-09-01 2010-09-25	2010-09-25	Mad	QMD
		235 236 237	Discussion and agreement with executive management Submit list of interviewees to HEQC submit site maps	2010-09-01 2010-09-25 2010-09-25	2010-09-25 2010-09-25	Mad Mad	QMD QMD
		235 236	Discussion and agreement with executive management Submit list of interviewees to HEQC submit site maps Make preliminary travel and accommodation arrangements for panel members and relevant	2010-09-01 2010-09-25	2010-09-25 2010-09-25	Mad	QMD
		235 236 237	Discussion and agreement with executive management Submit list of interviewees to HEQC submit site maps	2010-09-01 2010-09-25 2010-09-25	2010-09-25 2010-09-25	Mad Mad Travel/ QMD	QMD QMD
		235 236 237 238	Discussion and agreement with executive management  Submit list of interviewees to HEQC  submit site maps  Make preliminary travel and accommodation arrangements for panel members and relevant interviewees	2010-09-01 2010-09-25 2010-09-25 2010-08-15	2010-09-25 2010-09-25 2010-10-22	Mad Mad Travel/ QMD All	QMD QMD Travel/QMD

			242	MANAGE INTERVIEWEE INTEREST GROUPS					
$\vdash$	H			Objective: To identify, and manage the 400 -500 interviewees for the site visit					
$\vdash$	++		243 244	onjective. To identify, and manage the 400 -500 meet viewees 101 the site visit					
		_		Goal 1: To identify potential interest groups and possible interviewees and develop a					<del></del>
			<b>44</b> 3	communication channel with them					
3		2	246	propose initial suggestions for interest groups and possible interviewees list	2010-01-25	2010-02-10	Deans/HODs of units, all committees/all DVCs /QMD, coop, technology,student affairs		
2		2	247	Identify interviewees and get possible names and details from EM, Faculty and units	10.03.1	10.03.12	EM, Deans, Motale, Nhlapho, Staak, Bhana, Tisani, Bleazzard, Van der linder, Ntsababa, Woodward, Co-op, service learning, residences, committee chairpersons, Volbrecht, Registrar, Burton, Mpako-	QMD	
1		2	248	Obtain interviewee committee names from relevant committees	2010-02-10	2010-03-12	All committee chairpersons	QMD	
		2	249	Set up distribution lists for regular updates of information and progress	2010.03.12	2010.03.19	QMD/MCD		
1		2	250	design official letter of preliminary invitation and brief explanation. Check contact details, position and request credentials where necessary	2010-02-30	2010-03-19	MCD/QMD	MCD	
		2	251	and request credentials where necessary					
		2	252	Goal 2: Finalise, notify and strengthen communication with interviewees					
		2	253	finalise list of interviewees	2010-09-03	2010-09-06	DVC/strategic planning/ Ql	QMD	
		2	254	Check contact details and credential submitted	2010-09-06	2010-09-30	<u> </u>	MCD	
		2	255	notify interviewees of final programme	2010-09-06			QMD	
		2		send list of interviewees to HEQC	2010-09-10	2010-09-10		QMD	
				Deal with requests for additional information			QMD	QMD	
		_		Prepare site plan of all campuses	2010-05-03	2010-09-06	DVC: Operations	QMD	
				Prepare SMS notification of interviewees	2010-09-13		<u> </u>	QMD	
		_		Liaise with interviewees throughout process	2010-09-13			MCD	
1		_		Design corporate gifts for interviewees and HEQC panel	2010-08-01	2010-10-15	_	MCD	
- T			262				-		
				Goal 3: notify and coordinate arrangement for open session	2010-08-01	2010-08-30	OMD	QMD	
		_		notify community of open session	2010-08-01	2010-08-30		QMD	
				MCD to place advert in paper	2010-08-01	2010-08-30		MCD	
	$\vdash$	_	266	collect and organise names and contact details	2010-08-01	2010-08-30		QMD	<del></del>
		_	267	communicate to MCD	2010-08-30		QMD/MCD	QMD	
				Design schedule and notify people	2010-09-01	2010-10-01	_	MCD	
0		_	269	Coordinate on day four or five of site visit	2010-10-20			MCD	
	$\vdash$		270	Constitute on any roat or the or the right	2010 10 20	2010 10 20			<del></del>
				BRIEFING OF INTERVIEWEES (HEQC PROCESS)					time constraints
			272	Objective: To provide interviewees with information on the audit process, the visit and the criteria relevant to their focus areas.					
		2	273						

	2	274	Goal 1: Research, design training materials and implement information sessions with final					
	2	275	interviewees and substitutes  Research information from other institutions' campaigns & prepare briefing material	2010-02-15	2010-05-31	QMD/ MCD	QMD	
		276	Print briefing materials and prepare CDs	2010-07-12	2010-07-23	`	MCD	
		277	Finalise lists of interviewees with HEQC	2010-09-03	2010-09-10		QMD	
		278	notify interviewees and potential substitutes people	2010-09-06	2010-09-06	`	MCD	
		279	send final list of interviewees and back up people to HEQC	2010-09-10	2010-09-10		QMD	
			IA briefing of Council	2010-03-03		DVC/QMD	QMD	
	)	281	I Audit briefing on Council Agenda	2010-08-20		DVC/QMD	OMD/DVC:Academi ,	
		.01	1 Addit bliching on Council Agenda	2010-00-20	2010-00-20	D V C/QIVID	C .Academi ,	
	2	282	brief Council at meeting	2010-09-03	2010-09-03	DVC/QMD	DVC: Academic	
	2	283	hold briefing sessions with interest groups x 20	2010-09-01	2010-10-08	QMD/ HOS where relevant	QMD	
	2	284	Training of student ushers required for HEQC, interviewees, and runners for messages and evidence			reievant		
	2	285	e-native					
	2	286	MARKETING AND COMMUNICATION ASPECTS					
	2	287	Objective: To communicate information on the reasons for the audit as well as preparations					
$\square$		100	and progress to the CPUT community					
		288	CONTE					
		289	Goal 1: Design and implement a marketing campaign to raise awareness amongst CPUT, Council, staff and students					
	2	290	Research campaigns from other institutions	2010-01-25	2010-02-12	MCD	MCD/QMD	
	<b>1</b> 2	291	Update web page	2010-01-25	2010-02-12	MCD/QMD	MCD/QMD	
	<b>O</b> 2	292	link IA DVD through to U-Tube	2010-01-25	2010-02-12	MCD	MCD	
	2	293	prepare and implement a countdown campaign for CPUT	2010-01-17	2010-02-15	MCD	MCD	
	2	294	prepare audit folders with briefing material	2010-07-15	2010-09-10	MCD/QMD	MCD	
	2	295	prepare visual marketing material i.e. banners, etc	2010-08-01	2010-10-11	MCD	MCD	
	2	296	VC statement/press release after Audit visit	2010-10-26	2010-10-29	MCD/ QMD/ VC/ DVC: Academic	MCD/QMD	
	2	.97						
	2	298	Goal 2: Provide update information on progress to panel members at site visit	2010-08-01	2010-10-15	QMD/MCD	QMD/MCD	
	2	299	Produce short briefing notes on progress from May to October	2010-08-01	2010-08-16	QMD/MCD	QMD	
	3	800	Decide on information pack and produce packs for panel members	2010-10-01	2010-10-15	MCD	MCD	
	3	801						
	3	302	Goal 3: Raise awareness and disseminate information on the Audit					
	<b>3</b>	303	QAN 1					
	<b>1</b> 3	804	QAN 2					
	0 3	305	QAN 3					
	<b>3</b>	806	QAN 4					
	3	807	QAN 5	2010-04-01	2010-04-30	MCD/QMD		
	3	808	QAN6	2010-08-02	2010-09-17	MCD		
	3	309	QAN 7	2010-08-02	2010-10-04	MCD		
			SUBPlan submitted by MCD					
			Brainstorming session		25-Feb	ALL		
			Submit draft for NJ for approval		26-Feb	Cathy		
			Submission 1st draft to QMD		02-Mar		Make sure that QMD is onboa	rd in principle
			Site Visit to CT and surrounds		02-Mar		Booking of transport & lunch	
			Site Visit to BV and surrounds		04-Mar		Booking of transport & lunch	

	Compile & submit the number of snappa's required to get quotes		05-Mar	Zoloni			
<del>                                     </del>				Thando			
	Quotes of required for poster campaign  Quotes for 2nd campaign		10-Mar				
<del>                                     </del>	Final Project Plan with budgets			•			
++-	, c		11-Mar				
	Samples of flower displays males & females		12-Mar	,	0		
	Meet with Luclaire & Dan re - Poster content		16-Mar	•	Organize Fliphart & In	ivite Bridget!!	
<del>                                     </del>	Draft Poster to be submitted to MCD & QMD for approval			Adinda & Bridget			
$\vdash$	Installation of Snappa notice boards on all campuses		24 -26 March	Cathy			
	Delivery of final poster from printers			Adinda & Bridget			
	Putting posters in the frames		30 - 1 April	ALL			
	1st Communicae to staff - re posters		01-Apr				
	5th Edition of QAN - Criterias		May	Comms			
	Update emails to staff		May - June	Comms			
	Identify students to assist			Cilino Swartz, Cathy Cloe	te		
	Briefing of students - highlighter campaign		21-Jul	ALL	BOOKING OF VENU	ΙE	
	1st "surpize" campaign - Handing out highlighter packs		26-Jul	ALL			
	6th Edition of QAN - Lessons learned from other		August	Comms			
	2nd Poster Campaign		August	Comms			
	Update emails to staff		August	Comms			
	Compile and get info for flyer with QMD & MCD with Quality Steet sweets		26-Aug	Cathy	MCD to prepare & bri	ng ideas	
310	Type & prepare the flyers		30 -31 August	ALL			
311	2nd "surprise" campaign - Quality Streets		01-Sep	ALL	Spring Day!		
312	7th Edition of QAN - HEQC Panel Profiles		11-Oct	Comms			
	OPERATIONAL ASPECTS						
1 1							
	Objective: Manage the coordination and integration of units and campuses across CPUT						
313	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able						
	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.			OM.	OMD		
314	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit			QMD	QMD		
	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.	2010-05-03	2010-09-06	DVC: Operations,	QMD QMD		
314	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses			DVC: Operations, facilities	QMD		
314	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions)	2010-05-03 2010-05-03		DVC: Operations,			
314	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required	2010-05-03	2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities		
314 315 316	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses	2010-05-03 2010-05-03	2010-09-06 2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD	В	Buildin
314 315 316 317	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required	2010-05-03	2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities		Buildir
314 315 316 317	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues	2010-05-03 2010-05-03	2010-09-06 2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities	th	hese
314 315 316 317	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues	2010-05-03 2010-05-03	2010-09-06 2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities	th ve	hese enues
314 315 316 317	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues	2010-05-03 2010-05-03	2010-09-06 2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities	th ve av	hese enues vailab
314 315 316 317	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues	2010-05-03 2010-05-03	2010-09-06 2010-09-06	DVC: Operations, facilities Facilities/QMD	QMD Facilities	th ve av	hese enues vailab
314 315 316 317 318	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room	2010-05-03 2010-05-03	2010-09-06	DVC: Operations, facilities Facilities/QMD  MCD  QMD	QMD Facilities MCD	th ve av	Buildin hese renues vailab ot sui
314 315 316 317 318	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus	2010-05-03 2010-05-03	2010-09-06	DVC: Operations, facilities Facilities/QMD MCD QMD	QMD Facilities MCD  QMD	th ve av	hese enues vailab
314 315 316 317 318 319 320	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus	2010-05-03 2010-05-03 2009/12/01	2010-09-06 2010-09-06 2010/01/15	DVC: Operations, facilities Facilities/QMD  MCD  QMD	QMD Facilities MCD  QMD  QMD	th ve av	hese enues vailab
314 315 316 317 318 319 320 321	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus  Meet with HEQC to discuss venues	2010-05-03 2010-05-03 2009/12/01 2010/02/23	2010-09-06 2010-09-06 2010/01/15 2010/02/23	DVC: Operations, facilities Facilities/QMD  MCD QMD  QMD  QMD  QMD  QMD/MCD/ Facilities	QMD Facilities MCD  QMD QMD QMD QMD	th ve av	hese enues vailat
314 315 316 317 318 319 320 321 322	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus  Meet with HEQC to discuss venues  Student affairs to facilitate use of venues with students	2010-05-03 2010-05-03 2009/12/01 2010/02/23 2010/04/02	2010-09-06 2010-09-06 2010/01/15 2010/02/23 2010/05/30	DVC: Operations, facilities Facilities/QMD  MCD  QMD  QMD  QMD  QMD  QMD/MCD/ Facilities student affairs	QMD Facilities MCD  QMD QMD QMD QMD QMD student affairs	th ve av	hese enues vailat
314 315 316 317 318 319 320 321 322 323	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus  Meet with HEQC to discuss venues  Student affairs to facilitate use of venues with students  basic list of requirements to facilities & estates	2010-05-03 2010-05-03 2009/12/01 2010/02/23 2010/04/02 2010/04/02	2010-09-06 2010-09-06 2010/01/15 2010/02/23 2010/05/30 2010/04/02	DVC: Operations, facilities Facilities/QMD  MCD  QMD  QMD  QMD  QMD  QMD/MCD/ Facilities student affairs  QMD	QMD Facilities MCD  QMD QMD QMD QMD QMD student affairs QMD	th ve av	hese enues vailat
314 315 316 317 318 319 320 321 322	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus  Meet with HEQC to discuss venues  Student affairs to facilitate use of venues with students	2010-05-03 2010-05-03 2009/12/01 2010/02/23 2010/04/02	2010-09-06 2010-09-06 2010/01/15 2010/02/23 2010/05/30 2010/04/02 2010/04/09	DVC: Operations, facilities Facilities/QMD  MCD  QMD  QMD  QMD  QMD/MCD/ Facilities student affairs  QMD  facilities, MCD, QMD,	QMD Facilities MCD  QMD QMD QMD QMD QMD student affairs	th ve av	hese enues vailab
314 315 316 317 318 319 320 321 322 323	Goal 1. Ensure that relevant units understand their contribution to the site visit and are able to coordinate actions to meet the requirements.  Research requirements of other institutions who have had their audit  Prepare site plan of all campuses  Send site plan information to QMD for conversion to maps, Grooteschuur, (No Suggestions) required  Produce site maps for all campuses  Book Council chamber, VC's dining room, sports hall auditorium and Blue room, interview venues x3 evidence room  Book venue - Cape Town campus  Book venue - Wellington campus  Meet with HEQC to discuss venues  Student affairs to facilitate use of venues with students  basic list of requirements to facilities & estates	2010-05-03 2010-05-03 2009/12/01 2010/02/23 2010/04/02 2010/04/02	2010-09-06 2010-09-06 2010/01/15 2010/02/23 2010/05/30 2010/04/02 2010/04/09	DVC: Operations, facilities Facilities/QMD  MCD  QMD  QMD  QMD  QMD  QMD/MCD/ Facilities student affairs  QMD	QMD Facilities MCD  QMD QMD QMD QMD student affairs QMD facilities, QMD	th ve av	hese enues vailab

	325	Discuss events coordination with MCD: to remain in-house. Final decision to be taken before		2010-01-20	QMD/MCD	QMD	
		March					
	326	draw up project plan for event's organisation required during visit. Starting date to be 2nd August,	2010-04-01	2010-04-09	MCD/facilities/ QMD	MCD, QMD	
		refreshments, parking, briefing and debriefing areas required. Build up and break down requirements					
	327	requirements					
	328	VISIT PREPARATIONS, IMPLEMENTATION AND CLOSURE					
	329	Objective: Manage and coordinate the operational aspects of the site visit					
+	330						
	330						
	331	Goal 1: Conduct site visits of other campuses					
	332	Liaise with HEQC regarding arrangements for campus visits ( Cape Town, Wellington, Mowbray)	2010/08/20	2010-09-20	QMD	QMD	
		Send itinery for campus visits to HEQC	2010/04/06	2010-04-28			
	333	HEQC visit to campuses, including all residences	2010/09/20	2010-09-23	DVC: Operations/Dean of studets/DVC: Academic/	QMD	
	334				Studets/DVC: Academic/		
+	335	Goal 2: Prepare for site visit					
	336	consider security requirements based on CPUT climate closer to time	2010-10-01	2010-10-16	EM, security, QMD	QMD	possible
							unrest and "grandstan
							ding"
	337	Finalise logistical arrangements across campuses	2010-09-06	2010-10-10	QMD, operations (all),	QMD	
					MCD, student affairs (all),		
					RPI, Academic (all), faculties (all).		
	338	Venue infrastructure preparation and maintenance according to facilities plan	2010-10-04	2010-10-15	MCD/Facilities/ QMD	facilities	
	339	Determine technology needs	2010-08-11	2010-08-13	CTS/ QMD	QMD	
1 1	340	acquire required technology	2010-08-30	2010-10-14	CTS	CTS	
	341	Implement events management plan	2010-09-01	2010-10-22	MCD, QMD	MCD	
	342	using final list of names organise requirements for inviting interviewees, i.e. Tags, sms	2010-08-08	2010-08-25	MCD	MCD, QMD	
	343	Organise & order refreshments	2010-09-13	2010-09-17	MCD	MCD	
	344	training of students to help with coordination during visit	2010-10-10	2010-10-16	MCD/ student affairs	MCD, QMD	
	345	Organisation of evidence in blue room	2010-10-13	2010-10-15	QMD	QMD	
	346	CTS setup and preparation of required technology in relevant venues. Organise computers, printers and Photostat facilities	2010-10-14	2010-10-15		CTS. QMD	
	347	organise auditorium for interviews	2010-10-15		MCD/QMD/facilities	MCD	
	348	Set up notices	2010-10-15	2010-10-15		MCD	
	349	Building access and security arrangement (daytime & after hours)	2010-10-14	2010-10-21		Facilities	
	350	Transport arrangements - HEQC, interviewees (external and internal)etc	2010-10-16	2010-10-22		Facilities	
	351	organise flights and accommodation - council, external interviewees ?	2010-08-01	2010-10-22		Travel/QMD	
	352	parking arrangements (HEQC and interviewees across campuses)	2010-08-01		Facilities, MCD	MCD	
	353	Set up banners etc.	2010-10-16	2010-10-16	MCD	MCD	
	354						
	355	Goal 3: Conduct site visit and facilitate meetings between HEQC and Units/ interviewees					
$\perp \perp$	356	meet HEQC	2010-10-16		VC/DVC/QMD/MCD	QMD	
	357	meet HEQC	2010-10-18	2010-10-22		MCD	
	358	dinner HEQC & management ?	2010-10-18	2010-10-18	Management team	MCD	

	359	Implement MCD events management plan for interviewees on day of site visit	2010-10-17	2010-10-22	MCD/QMD	MCD		large name
	360	CTS On standby	2010-10-16	2010-10-22	CTS	CTS		curas
	361	meet interviewees and facilitate movement	2010-10-18	2010-10-21	MCD/QMD	MCD		-
	362	debrief interviewees	2010-10-18	2010-10-21	QMD	QMD		
	363				-			-
	364	Goal 4: Coordinate, brief and debrief Senior management interviewees						-
	365	Please note: VC, DVCs, HR, MIS,CTS, MCD, QMD are requested to be on standby						-
		throughout the visit						
	366	arrangements for Photographic session HEQC panel and VC & team	2010-10-18		VC team/ QMD/Mad	MCD		
	367	Meet with VC	2010-10-18	2010-10-18		VC/QMD	Main venue	
	368	Meet with Senior Executive (8)	2010-10-18	2010-10-18		EM/QMD	Main venue	
	369	debriefing	2010-10-18	2010-10-18	VC/DVC/QMD	QMD	meeting room	
	370	Meet with Deans	2010-10-18	2010-10-18	Deans	Deans/QMD	Main venue	
	371	Debriefing	2010-10-18	2010-10-18	Deans/DVC/QMD	QMD	meeting room	
	372	Meet with Council	2010-10-18	2010-10-18	Chair, vice-chair, Member of audit committee, external members	Council/QMD	Main venue	
	373	Debriefing	2010-10-18	2010-10-18	Council/DVC/QMD	QMD	meeting room	
	374	Meet with Senate exco (T&L, research, academic planning)	2010-10-18	2010-10-18	Senate exco	Sennex/QMD/ MCD	Main venue	
	375	Debriefing	2010-10-18	2010-10-18	Sennex/DVC/QMD	QMD	meeting room	
	376	Meet with DVC: community engagement	2010-10-18	2010-10-18	Nhlapo	Nhlopo/QMD	Main venue	+
	377	Debriefing	2010-10-18		NHLAPO/DVC/QMD	QMD	meeting room	
	378	Meet with SRC executive (outgoing & incoming)	2010-10-18	2010-10-18	SRC Executive, Outgoing and newly elected	SRC exec/ QMD?MCD	Main venue	
	379	Debriefing	2010-10-18	2010-10-18	sac/DVC/QMD	QMD	meeting room	
	380	Meet with staff unions	2010-10-18	2010-10-18	unions	Unions/QMD/ MCD	Main venue	
	381	Debriefing	2010-10-18	2010-10-18	Unions/DVC/QMD	QMD	meeting room	
	382	Brief VC on concerns	2010-10-18	2010-10-18	VC/DVC	VC/DVC/QMD	•	•
	383	Meet with HEQC and VC/ DVC to hear institutional concerns	2010-10-18	2010-10-18	VC/DVC	VC/DVC		
	384	Dinner ?			MCD	MCD		
	385	Goal 5: coordinate, brief and debrief senior management (support) interviewees						
	386	Meet with finance committee	2010-10-19	2010-10-19	Finance/ QMD	Finance/QMD/ MCD		
$\dagger$	387	Debriefing	2010-10-19	2010-10-19	Finance/ DVC/QMD	QMD		
11	388	Meet with HR committee & relevent others)	2010-10-19	2010-10-19	HR/ QMD	HR/ QMD/ MCD		
$\top$	389	Debriefing	2010-10-19	2010-10-19	HR/DVC/QMD	QMD		
	390	Meet with Equity forum (transformation)	2010-10-19	2010-10-19	Equity/ Transformation/ QMD	EE, transformation/QMD/ MCD		
	391	Debriefing	2010-10-19	2010-10-19	Equity/ Transformation/ DVC/QMD	QMD		
	392	Meet with recruitment, admissions Bursaries	2010-10-19	2010-10-19	Registrar/ Admissions/ registrar/ bursaries/ Faculties	Registrar, admission, bursaries/QMD/ MCD		

393	debrief	2010-10-19	2010-10-19	Registrar/ Admissions/	QMD	1	
				registrar/ bursaries/			
				Faculties/ DVD/OMD			
394	Meet with Institutional forum	2010-10-19	2010-10-19	Institutional forum/ QMD	IF/QMD/MCD		
395	Debrief	2010-10-19	2010-10-19	Institutional forum/	QMD		
				DVC/QMD			
396	Meet with those responsible for Quality management (DVC, deans, QMD)	2010-10-19	2010-10-19	QMD, DVC, Deans,	QM/QMD/MCD		
				QAC, Quality managers			
397	Debrief	2010-10-19	2010-10-19	QMD, DVC, Deans,	QMD		
				QAC, Quality managers/			
398	Meet with members from province & local government, Community partners, Industry partners &	2010-10-19		MCD/ Interviewees/ QMD	MCD	9 groups of	
	individuals in partnerships (x4), employers (x2), research partners, alumni, convocation	2010 10 17	2010 10 19	1.122/ 1.11 <b>0</b> 1/10/10/10/10/10/10/10/10/10/10/10/10/10		6 people	
399	Debrief	2010-10-19	2010-10-19	MCD/ Interviewees/	QMD		additional
				DVC/OMD			debriefing
400	Meet with Academic & support staff: recently appointed F/T academic staff, women academic	2010-10-19	2010-10-19	MCD/ Interviewees/ QMD	MCD	9 groups of	
	staff, academic support staff (x3), Senior international academic staff, Part-time academic staff,					6 people	
401	counselling health etc.  Debriefing	2010-10-19	2010 10 10	MCD/ Interviewees/	QMD		additional
401	Deblething	2010-10-19		DVC/QMD	QWID		debriefing
402	Brief VC on concerns	2010-10-19	2010-10-19		VC/DVC/QMD		deblicing
403	Meet with HEQC and VC/ DVC to hear institutional concerns	2010-10-19	2010-10-19	-	VC/DVC		1
	Weet with HEQC and VC/ DVC to hear institutional concerns	2010-10-19	2010-10-19	VC/DVC	VC/DVC		
404							
405	Goal 6: Coordinate, brief and debrief interviewees for Teaching & Learning (day 1)						
406	Meet with DVC: Academic	2010-10-20	2010-10-20	DVC ACD	DVC ACD		
407	Debrief	2010-10-20	2010-10-20	DVC ACD/ QMD	QMD		
408	Meet with Deans	2010-10-20	2010-10-20	Deans/DVC/QMD	QMD		
409	Debrief	2010-10-20	2010-10-20	Deans/QMD	QMD		
410	Meet with representatives of Faculty Board members (management of quality of T&L)	2010-10-20	2010-10-20	Faculty board members/QMD/ MCD	MCD		
411	Debrief	2010-10-20		Faculty board	QMD		1
				members/DVC/QMD			
412	Faculty Programme management : coordinators, T&L committees (programme management development & review)	2010-10-20		Fundani/Coordinators/ DVC/QMD	MCD		
413	Debrief	2010-10-20		Coordinators/ MCD	QMD		
414	Meet with HODs (6 from each faculty)	2010-10-20	2010-10-20	HOD/DVC/QMD	MCD	6 groups of 6 people	
415	Debrief	2010-10-20	2010-10-20	HOD/MCD/QMD	QMD	†	
416	Meet with undergrad students: Women, international, residential, post grad coursework (6 groups)	2010-10-20	2010-10-20	Student interviewees/ DVC/ QMD	MCD	6 groups x	
417	Debrief	2010-10-20	2010-10-20	Student interviewees/	QMD	6 people	
418	Meet with progamme managemnt, review and design. Faculty committees & programme	2010-10-20	2010-10-20	MCD/ QMD	MCD		
410	evaluation committee	2010-10-20		planning/Fundani/Program	MCD		
	evaluation committee			me interviewees/			
				DVC/OMD			
419	Debrief	2010-10-20	2010-10-20		QMD		
				planning/Fundani/Program			
				me interviewees/			
				DVC/OMD			
420	Meet with Library Services (all campuses)	2010-10-20		Library/MCD	MCD		
1.20	Weet wan Biotary Services (an earlipases)						

422	Brief VC on concerns	2010-10-20	2010-10-20	VC/DVC	VC/DVC/QMD	
423	Meet with HEQC and VC/ DVC to hear institutional concerns	2010-10-20	2010-10-20		VC/DVC	
424						
425	Goal 7: Coordinate, brief and debrief interviewees for Research (day 1)					
426	Meet with DVC Research	2010-10-20	2010-10-20	Nhlapo/Staak	QMD	
427	Debrief	2010-10-20		Nhlapo/Staak	QMD	
428	Meet with Senate Research committee members	2010-10-20		Research/MCD/QMD	MCD	
429	debriefing	2010-10-20		Research/DVC/QMD	QMD	
430	meet with Senate Ethics committee	2010-10-20		Ethics/DVC/QMD	MCD	
431	debriefing	2010-10-20		Ethics/MCD	QMD	
432	Meet with faculty research and ethics committee	2010-10-20	2010-10-20	Research/DVC/QMD	MCD	
433	debriefing	2010-10-20		Research/MCD	QMD	
434	Meet with postgraduate students, masters, doctoral, SA, SADC, international,	2010-10-20		students/DVC/QMD	MCD	3 groups x6
435	debriefing	2010-10-20	2010-10-20	students/MCD	QMD	
436	Meet with research structures, research department, coordinators, HDC	2010-10-20	2010-10-20	Research/ DVC/QMD	MCD	
437	debriefing	2010-10-20		Research/ MCD	QMD	
438	Meet with research leaders, rated, administration, support personnel	2010-10-20	2010-10-20	Research/MCDD	MCD	3 groups x
439	debriefing	2010-10-20	2010-10-20	Research/MCD	QMD	
440	Meet with groups of researchers	2010-10-20	2010-10-20	research/DVC/QMD	MCD	
441	debriefing	2010-10-20	2010-10-20	research/MCD		
442	Brief VC on concerns	2010-10-20	2010-10-20	VC/DVC	VC/DVC/QMD	<del>,</del>
443	Meet with HEQC and VC/ DVC to hear institutional concerns	2010-10-20	2010-10-20	VC/DVC	VC/DVC	
444						
445	Goal 8: Coordinate, brief and debrief interviewees for Teaching & learning (day 2)					
446	Meet with programme coordinators, management, review and design	2010-10-21	2010-10-21	post grad coord/DVC/OMD	MCD	
447	debriefing	2010-10-21		post grad coord/MCD	QMD	
448	Meet with assessment structures, RPL, post grad	2010-10-21	2010-10-21	Assess/RPL/ DVC/MCD	MCD	
449	debriefing	2010-10-21	2010-10-21	Assess/RPL/ MCD	QMD	
450	Meet with short course people, institutional level and faculty management	2010-10-21	2010-10-21	short course/DVC/QMD	MCD	
451	debriefing	2010-10-21	2010-10-21	short course/MCD	QMD	
452	Meet with external examiners and moderators	2010-10-21	2010-10-21	exam, mod/DVC/QMD	MCD	
453	debriefing	2010-10-21	2010-10-21	exam, mod/MCD	QMD	
454						
455	Goal 9: Coordinate, brief and debrief interviewees for Research (day 2)					
456	Meet with Faculty Postgraduate committees	2010-10-21	2010-10-21	HDC/DVC/MCD	MCD	
457	debriefing	2010-10-21	2010-10-21	HDC/MCD	QMD	
458	Meet with PGSC assessment and regulatory structures (HDC)	2010-10-21	2010-10-21	PGSC/ DVC/QMD	MCD	
459	debriefing	2010-10-21	2010-10-21	PGSC/ MCD	QMD	
460	Meet with post grad supervisors	2010-10-21	2010-10-21	supervisors/DVC/QMD	MCD	
461	Debriefing	2010-10-21	2010-10-21	supervisors/MCD	QMD	
462						
463	Goal 10: Coordinate, brief and debrief interviewees for Infrastructure and support	1				
464	visit to Library/ computer labs	2010-10-21	2010-10-21	library? MCD	library/MCD	
465	Visit certification arrangements	2010-10-21	2010-10-21	Registrar/ assessment/ DVC/QMD	Registrar/ MCD	
466	debrief	2010-10-21		Registrar/ assessment/ MCD		

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	510	1 VO POLICIAMILLY					
	309	responsibility					
	509	Objective: Conduct Institutional level surveys according to CPUT schedule and allocated					
++-	508	SURVEYS					
+	507	ivita cycle report	2013-03-01	2013-00-01	V C/D V C/QINID	Λινιπ	
+	506	Mid cycle report	2013-05-01		VC/DVC/QMD	QMD	
++-	505	Follow up of QIP	2010-10-30		· ·	QMD	
++-	504	Implement QIP	2010-10-30		VC/DVC/QMD VC/DVC/QMD	QMD	
++-	503	Consolidate with existing CPUT QIPs	2010-10-30		VC/DVC/QMD VC/DVC/QMD	QMD	-
	502	Develop Institutional QIP based on HEQC findings	2010-10-30		VC/DVC/QMD	QMD	+
	501	Release of findings			HEQC/VC		
	500	Goal 3: to prepare and implement the Institutional QIP based on the HEQC findings					
	499	hospone to the control of the contro	2011 03 12	2011 03 12	<u> </u>	Zz, posmi	
	498	Response to HEQC	2011-02-28	2011-03-10		QMD, postal	
	497	VC approves response on draft HEQC report	2011-01-20	2011-02-28	`	VC, DVC: Academic	
	496	Written comment on draft report to be prepared by QMD	2011-01-26	2011-01-23		QMD	
	495	steering committee discussion on HEQC draft report	2011-01-25		QMD, DVC	QMD	
	494	disseminate HEQC draft report	2011-01-19			QMD	
	493	Draft report received from HEQC for comment	2011-01-15	2011-01-20	VC/DVC/QMD	VC, DVC: Academic	
	492	Goal 2: Provide official comment on the HEQC findings					
++-	491	romanister TIDQC substaction survey	2010-10-27	2010-11-04	Aum	Auto	<del>-   -</del>
++	490	Administer HEQC satisfaction survey	2010-10-20	2010-10-29		QMD	<del>-   -</del>
++	489	VC comment to CPUT	2010-10-29		VC/DVC/QMD/MCD	QMD	
	488	prepare report on debriefing	2010-10-29	2010-11-05	OMD	QMD	
	487	Goal 1: To consolidate debriefing comments, officially close out the site visit and thank the CPUT community					
	486	FOLLOW UP ACTIONS TO SITE VISIT					
	485	TOULOW LID A CENONIC EO CHEE VICHE					
	484	clear venues	2010-10-22	2010-10-22	C18/ facilities	C15/ facilities	
	483	clear venues of evidence	2010-10-22	2010-10-24	CTS/ facilities	QMD CTS/ facilities	
	482	Goal12: Break down	2010 10 22	2010 10 24	OMD	OMD	
+ +		Carlta Barada Jarres					
	480 481	Oral feedback session	2010-10-22	2010-10-22	vc. Dvcs, Deans, QMD	עואוע	
	190	Out foodbook googien	2010 10 22	2010 10 22	VC. DVCs, Deans, QMD	OMD	
					interviewees/ QMD/MCD		
	479	Recall session if necessary	2010-10-22	2010-10-22	ALL institutional	MCD	
	478	Open session	2010-10-22	2010-10-22	All	QMD	
	477	Goal11: Facilitate open & recall sessions between HEQC and CPUt community					
	476						
	475	Meet with VC/ DVC	2010-10-21	2010-10-21	VC/DVC	VC/DVC	
	474	Brief VC/DVC	2010-10-21	2010-10-21	QMD	QMD	
		recent session and on standay	2010 10 21	2010 10 21	interviewees	l l l	
	473	Recall session - all on standby	2010-10-21		ALL institutional	MCD	
	472	debrief	2010-10-21		Residence/MCD	QMD	
	471	Meet with residence staff and managers, house committees	2010-10-21		Residence/DVC/QMD	MCD	
	470	debrief	2010-10-21	2010-10-21		QMD	
	468 469	Meet Dean of Students & HOS	2010-10-21		Dean/DVC/QMD	MCD	
		debrief	2010-10-21	2010-10-21	IT/ MCD	QMD	

Size   Student satisfaction   Size   Student satisfaction   Size   Student satisfaction   Size   Student satisfaction   Size	
4   514 graduate destination   515 OIA   516 employer satisfaction   517 climate survey?   518 Initial experience   519 partnerships & innovation interactions (SL as well)   520 student withdrawal   521 alumni   522   522   523 PROGRAMME REVIEWS   524 Objective: Conduct programme reviews with a view to evaluating the academic offerings across Faculties   525 Goal I: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   527 complete reviews undergraduate   528 Complete reviews postgraduate   5201-01-05   5201-01-30   5201-	
515 OIA   516 employer satisfaction   517 climate survey?   518 Initial experience   519 partnerships & innovation interactions (SL as well)   520 student withdrawal   521 alumni   522   522   523   PROGRAMME REVIEWS   524 Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525 Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   526 complete reviews undergraduate   2010-01-05   2010-03-01   QMD   527 complete reviews postgraduate   2010-01-05   2010-01-30   Director: :post grad   528   528   528   529   52010-01-30   Director: :post grad   528   528   529   52010-01-30   Director: :post grad   52010-01-30	
Side   Employer satisfaction   Side   Employer satisfaction   Side   S	
4	
518   Initial experience	
519 partnerships & innovation interactions (SL as well)   520 student withdrawal   521 alumni   522   523   PROGRAMME REVIEWS   524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   526   complete reviews undergraduate   2010-01-05   2010-03-01   QMD   527   complete reviews postgraduate   2010-01-05   2010-01-30   Director: :post grad   528   528   528   520	
520   student withdrawal   521   alumni   522     522     523   PROGRAMME REVIEWS   523   PROGRAMME REVIEWS   524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   526   complete reviews undergraduate   2010-01-05   2010-03-01   QMD   527   complete reviews postgraduate   2010-01-05   2010-01-30   Director: :post grad   528   528   S28	
521 alumni   522   522   523   PROGRAMME REVIEWS   523   PROGRAMME REVIEWS   524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   526   complete reviews undergraduate   2010-01-05   2010-03-01   QMD   527   complete reviews postgraduate   2010-01-05   2010-01-30   Director: :post grad   528   52	
522       523   PROGRAMME REVIEWS     524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   2010-01-05   2010-03-01   QMD   526   complete reviews undergraduate   2010-01-05   2010-01-30   Director: :post grad   528   528   528   520   5	
523   PROGRAMME REVIEWS   524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties   525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT   526   complete reviews undergraduate   2010-01-05   2010-03-01   QMD   527   complete reviews postgraduate   2010-01-05   2010-01-30   Director: :post grad   528	
524   Objective: Conduct programme reviews in line with HEQC criteria for programme reviews with a view to evaluating the academic offerings across Faculties     525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT     526   complete reviews undergraduate   2010-01-05   2010-03-01 QMD     527   complete reviews postgraduate   2010-01-05   2010-01-30 Director: :post grad     528   528	
with a view to evaluating the academic offerings across Faculties    525   Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT    526   complete reviews undergraduate   2010-01-05   2010-03-01 QMD     527   complete reviews postgraduate   2010-01-05   2010-01-30 Director: :post grad     528     528	
S25 Goal 1: Complete preliminary audit of programmes with a view to establishing a baseline for CPUT  S26 complete reviews undergraduate  S27 complete reviews postgraduate  S28 complete reviews postgraduate  S28 complete reviews postgraduate  S2010-01-05 COMD  COM	$\perp$
CPUT	
3	
527 complete reviews postgraduate   2010-01-05   2010-01-30 Director: :post grad   528	
528	
1 530 debriefing session 2010-02-02 2010-02-26 QMD	
531 follow up actions on process and policy 2010-02-26 2010-03-31 QMD	
532	
533 STRATEGIC UNIT REVIEWS	
2   534 complete reviews   2010-01-05   2010-03-30 QMD	
535 debriefing session 2010-04-09 QMD	 
536 follow up actions on process and policy 2010-04-09 2010-04-16 QMD	
537   537	
538 IQMS	
539 Objective; To model, develop, populate and implement the Institutional Quality Management	
System for CPUT	
3 Design the IQMS for CPUT	
4 Source and install relevant software	
4 Develop model for Institutional Audit 2010-01-05 2010-04-05 QMD	
4 Develop model for Programme reviews 2010-01-05 2010-01-09 QMD	
4 Develop model for strategic unit reviews 2010-01-05 2010-01-09 QMD	<del>                                      </del>
3 Develop model for short course reviews 2010-01-05 QMD	
2 546 comment on correctness on information 2010-01-05 2010-01-07 DVCs	
3   0   547 Update scorecards 2010-01-05 2010-01-29 QMD	
548	
549 <b>QIP</b>	
550 Objective: To implement quality improvement actions for CPUT	
551	
Strategic unit panel review reports	
3 Develop QIP: Strategic units 2010-01-15 2010/01/15 QMD	
2 554 Engage with relevant HODs to set time lines and prioritize 2010-01-15 2010/01/30 QMD	
1 555 Divisional heads to discuss with unit heads and incorporate into performance objectives 2010-02-01 2010/03/30 HOD/HOS/Deans/DVCs	
556 Implementation of QIP 2010-01-05 DVC: Academic	
557 Report back on QIP status 2010-04-04 2010-04-09 QMD	

558	Report back on QIP status	2010-09-10	2010-09-15	QMD	
559					
560					
561	Goal 2: To develop, implement and monitor a QIP based on the findings arising from the				
	Programme Review external panel reports				
562	Develop QIP: Academic Departments	2010-01-15	2010-02-15	QMD	
563	Engage with relevant HODs to set time lines and prioritize	2010-02-15	2010-03-15	Deans	
564	Deans to discuss with unit heads and incorporate into performance objectives	2010-02-15	2010-03-30	Deans	
565	Implementation of QIP	2010-01-05	2010-01-05	DVC: Academic	
566	Report back on QIP status	2010-04-04	2010-05-30	QMD	
567	Report back on QIP status	2010-09-10	2010-10-30	QMD	